

HPSS Customer Support

Updates/Changes

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Overview

- **Overview**
 - **Listing of HPSS Sites**
 - **IBM/HPSS Organization**
 - **Problem Sharing Activities**
 - **HPSS Web Site**
 - **HPSS Course Plans**
 - **2005 HPSS User Forum**

The World of HPSS



Listing of HPSS Sites

as of April 26, 2004

Name of Organization	No.	Phase	Rel.
Sandia National Laboratory (SNL)	2	P	4.5
California Institute of Technology (Caltech)	1	P	4.5
Lawrence Livermore National Laboratory (LLNL)	2	P	4.5
University of Washington (UWA)	1	P	4.1.1
Los Alamos National Laboratory (LANL)	2	P	4.5
San Diego Supercomputer Center (SDSC)	1	P	4.5
Oak Ridge National Laboratory (ORNL)	1	P	4.5
Lawrence Berkeley Laboratory (NERSC)	2	P	4.3



HPSS Deployment Phases
SI = System Integration
I = Installation
T = Production Readiness Test
P = Production

Listing of HPSS Sites (Cont.)

as of April 26, 2004

Name of Organization	No.	Phase	Rel.
NASA Langely Research Center (LaRC)	1	P	4.5
Stanford Linear Accelerator Center (SLAC)	2	P	4.5 4.3
CEA Centre de Bruyeres le Chatel (CEA-DAM)	1	P	4.3
NOAA National Climatic Data Center (NCDC)	1	P	4.5
Brookhaven National Laboratory (BNL)	1	P	4.5
Indiana University (IU)	1	P	4.5
Institute National de Physique Nucléaire et de Physique des Particules (IN2P3)	1	P	4.5

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Listing of HPSS Sites (Cont.)

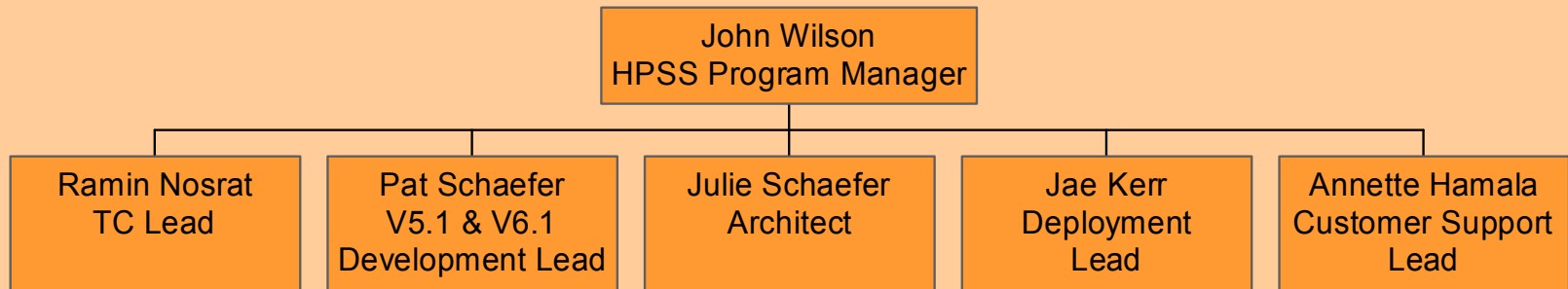
as of April 26, 2004

Name of Organization	No.	Phase	Rel.
Institute of Physical and Chemical Research (RIKEN)	1	P	4.5
BAE Systems	29	P	4.3
	3	P	4.2
KEK - High Energy Accelerator Research Organization	1	P	4.5
Institute for Cosmic Ray Research (ICRR)	1	P	4.3
Korea Institute of Science and Technology Information (KISTI)	1	P	4.3
European Centre for Medium-Range Weather Forecasts (ECMWF)	1	P	5.1
NOAA National Centers for Environmental Prediction (NCEP)	1	P	4.5

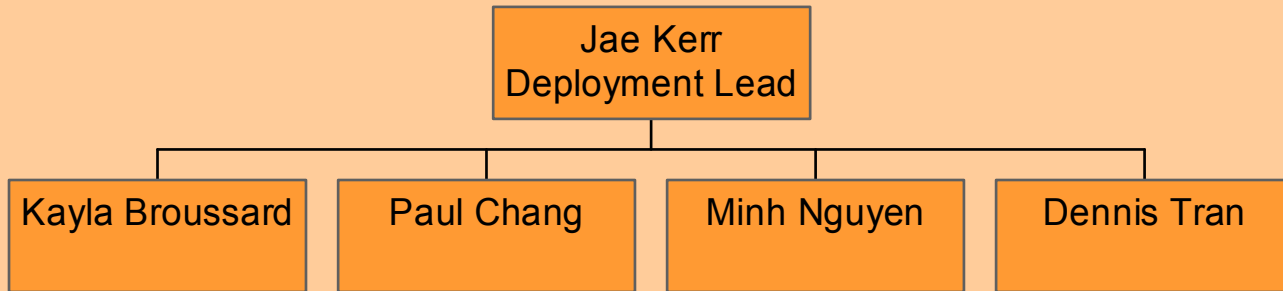
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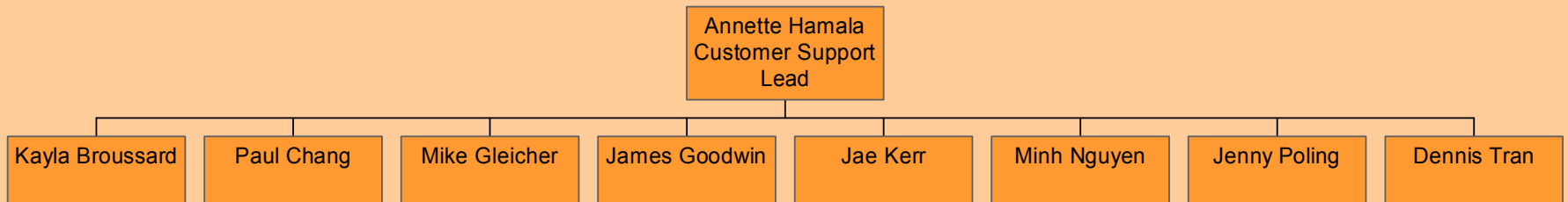
IBM/HPSS Organization



IBM/HPSS Organization



IBM/HPSS Organization



Problem Sharing Activities

- **Problem Sharing Activities**
 - **Development Partner teleconferences continue each month**
 - **Operational Service Bulletins repository continues to grow**

Web Site

- **New URL for HPSS Web Site in the future - note sent to reflectors when this occurs**
- **Tools Repository on HPSS Web Site**
 - **Administrators -> Tools**
(<https://www4.clearlake.ibm.com/hpss/support/tools.jsp>)
 - **Collection of useful tools sites have developed**
 - **Any DB2 queries sites create must be posted here**
 - **Send DB2 queries to HPSS support representative to post**
- **2004 HUF Presentations**
 - **In a week or two, posted under Users -> User Forum**
(http://www4.clearlake.ibm.com/hpss/users/user_forum.jsp)

HPSS Course Plans

- **Plans for HPSS Courses**
 - **Planning 5.1 Basic Class for Fall/Winter 2004**
- **Special Bid HPSS Courses**
 - **HPSS User Interface course**
 - **HPSS Operator course**

Next HPSS User Forum

- **When**
 - May or June 2005?
- **Topics to discuss**
 - Send any topics to Annette Hamala
 - Send survey later this year?
- **Where**
 - Europe or USA?